

# Trusted Advisors

**SkyNorth Trusted Advisors** deliver onsite, remote and dedicated support services for our customers to promote health in their O365 and SharePoint Environments.

## BENEFITS AND DELIVERABLES

- Stabilize Environment
- Grow Health Index
- Proactive Planning
- Problem Resolution
- Decreased time to deploy new technologies
- Reduce costs of managing the environment
- Expert Knowledge Transfer

## WHO IS SKYNORTH?

SkyNorth Software is a Microsoft Cloud Solutions Provider focused on enterprise level implementations and migrations that will help your company create a Cloud First IT Infrastructure. Our premium resources are comprised of architects, developers, and engineers known for their extensive knowledge, speed, and agility. Each has at minimum 10 years' experience training and supporting top fortune 500 companies. This enables us to deliver much faster, and produce a higher quality result than can be expected from our competitors.

Our commitment to you, is to fully understand your requirements, challenges, dependencies, and business needs during planning phases which helps to keep overall project costs low.

## RELATED SKYNORTH SERVICES

- Cloud Identity
- Data Protection
- Enterprise Mobility
- Microsoft Azure
- Office 365
- SharePoint



[www.SkyNorthSoftware.com/Offerings/TrustedAdvisors](http://www.SkyNorthSoftware.com/Offerings/TrustedAdvisors)

## Design & Architecture

We provide expertise in planning, design, review, and deployment of your Microsoft solutions that meet best practice standards. We will work with your supporting staff to ensure a product that fits both IT and Business.

## Deployment

Defining a scope and timeline is critical to business success, and a key factor in any Deployment. We assist stakeholders in the creation of deployment goals that span from inception to completion. Once the initial deployment strategy is complete, we continue to assist throughout testing and implementation.

## Proactive Services

Partnering with our expert resources, we will help you identify and predict customer complaints and concerns before they occur, instead of simply reacting to the problem. Product limitations, capacity planning, and regular maintenance are key to ensuring that your end-users can trust and rely on your technology solution.

## Staff Enablement

All too often, we see partners or consultants implement solutions without transferring the proper knowledge and documentation to their client. Whether it's helping your team resolve an escalated issue or implementing a new complex solution, our goal is to train and empower your staff to be successful. Your success is our success.